



Hello!


We ask you to take about 30 minutes of your time to answer a few questions. We want your opinion about how useful the language course and/or the exam was for you.

Your answers are very important for us, as they will help us to improve our work.

You don't have to write your name: you're free to answer as frankly as you want.

Thanks!

INSTRUCTIONS

<p>Use a black pen. Mark the answers like this:</p> <div style="text-align: center;">  </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="border: 1px solid black; width: 20px; height: 20px; text-align: center; line-height: 20px;">1</div> <div style="width: 20px; height: 20px; background-color: black; margin: 0 5px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; text-align: center; line-height: 20px;">3</div> <div style="border: 1px solid black; width: 20px; height: 20px; text-align: center; line-height: 20px;">4</div> </div>	<p>Write as clearly as possible, within the space provided, as the example:</p> <p>.....<i>ANSWER</i>.....</p>
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Course taken	<p>.....</p> <p>.....</p>	Date	<p>From</p> <p>To</p>
Exam taken	<p>.....</p> <p>.....</p>	Date	<p>.....</p>

SECTION I

WHO YOU ARE

1.1 Gender Man Woman

1.2 My home country.....

1.3 My mother tongue.....

1.4 My age

16-17 years

18-25 years

26-35 years

36-45 years

46-55 years

56-65 years

1.5 I arrived in (host country)

less than 6 months ago

6-12 months ago

1-3 years ago

4-6 years ago

7-10 years ago

more than 10 years ago

1.6 Years spent in formal education outside (host country)

less than 5 years

5 to 9 years

10 to 14 years

more than 14 years

1.7 Years spent in formal education in (host country)

less than 1 year

1 to 2 years

3 to 4 years

more than 4 years

1.8

My occupation in (host country) You can mark more than one option

- | | | | |
|---------------------------|--------------------------|---------------------------|--------------------------|
| student | <input type="checkbox"/> | nurse | <input type="checkbox"/> |
| teacher | <input type="checkbox"/> | waiter/waitress | <input type="checkbox"/> |
| labourer | <input type="checkbox"/> | street vendor | <input type="checkbox"/> |
| factory worker | <input type="checkbox"/> | restaurant owner | <input type="checkbox"/> |
| carer | <input type="checkbox"/> | craftsman/craftwoman | <input type="checkbox"/> |
| housekeeper/au pair | <input type="checkbox"/> | member of religious order | <input type="checkbox"/> |
| businessman/businesswoman | <input type="checkbox"/> | caretaker/porter | <input type="checkbox"/> |
| salesman/saleswoman | <input type="checkbox"/> | cook/chef | <input type="checkbox"/> |
| housewife/househusband | <input type="checkbox"/> | retired | <input type="checkbox"/> |
| office worker | <input type="checkbox"/> | looking for job | <input type="checkbox"/> |
| artist | <input type="checkbox"/> | unemployed | <input type="checkbox"/> |
| technician | <input type="checkbox"/> | | |
| OTHER | | | |

.....

1.9

My occupation outside (host country) You can mark more than one option

- | | | | |
|---------------------------|--------------------------|---------------------------|--------------------------|
| student | <input type="checkbox"/> | nurse | <input type="checkbox"/> |
| teacher | <input type="checkbox"/> | waiter/waitress | <input type="checkbox"/> |
| labourer | <input type="checkbox"/> | street vendor | <input type="checkbox"/> |
| factory worker | <input type="checkbox"/> | restaurant owner | <input type="checkbox"/> |
| carer | <input type="checkbox"/> | craftsman/craftwoman | <input type="checkbox"/> |
| housekeeper /au pair | <input type="checkbox"/> | member of religious order | <input type="checkbox"/> |
| businessman/businesswoman | <input type="checkbox"/> | caretaker/porter | <input type="checkbox"/> |
| salesman/saleswoman | <input type="checkbox"/> | cook/chef | <input type="checkbox"/> |
| housewife/househusband | <input type="checkbox"/> | retired | <input type="checkbox"/> |
| office worker | <input type="checkbox"/> | looking for job | <input type="checkbox"/> |
| artist | <input type="checkbox"/> | unemployed | <input type="checkbox"/> |
| technician | <input type="checkbox"/> | | |
| OTHER | | | |

.....

SECTION II

YOU IN SOCIETY

2

In (host country)

Please mark a box for each statement

disagree (1) ----->agree (4)

I feel accepted	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
there's work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
there's accommodation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I like the way of life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I like the people	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I like the places, scenery	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

SECTION III

YOU AND THE TARGET LANGUAGE

3.1 I use (language of the host country) outside the classroom

never hardly ever sometimes often

3.2 My general knowledge of (language of the host country)

poor (1) ----->good (4)

1 2 3 4

3.3 My knowledge of (language of the host country)

Please mark a box for each statement

poor (1)----->good (4)

reading	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
listening	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
speaking	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
writing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

3.4 I want to know (language of the host country) in order to:

disagree (1) --→agree (4)

Please mark a box for each statement

communicate better	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
integrate more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
be more respected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
speak (language of the host country) at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
satisfy personal interests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
study, learn more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
improve my job prospects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3.5 I have to know (language of the host country) in order to:

You can mark more than one option

obtain a temporary residence permit	<input type="checkbox"/>
obtain a long-term residence permit	<input type="checkbox"/>
obtain citizenship	<input type="checkbox"/>
obtain access to welfare	<input type="checkbox"/>
satisfy requirements for higher education	<input type="checkbox"/>
satisfy employment requirements	<input type="checkbox"/>
OTHER

SECTION IV

YOU AND THE LANGUAGE COURSE

4.1 Now we look at the lessons you attended during the language course.

Mark 1 to 4 depending on how much you agree with the statements.

The lessons:

disagree (1) ---→agree (4)

Please mark a box for each statement

helped me to improve my knowledge of (language of the host country)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
were useful for me in every day life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4.2 Now let's talk about the teaching materials you used during the language course.

The teaching materials:

disagree (1) --→agree (4)

Please mark a box for each statement

helped me to learn (language of the host country)

1	2	3	4
---	---	---	---

provided useful information to help me in everyday life

1	2	3	4
---	---	---	---

4.3 Now think about the language course and mark from 1 to 4 depending how much you agree with the statements.

In the language course:

disagree (1) --→agree (4)

Please mark a box for each statement

I had a positive experience

1	2	3	4
---	---	---	---

I improved my knowledge of (language of the host country)

1	2	3	4
---	---	---	---

I learnt more about society in (host country)

1	2	3	4
---	---	---	---

I found something useful for everyday life

1	2	3	4
---	---	---	---

I felt more at home in (host country)

1	2	3	4
---	---	---	---

I met many people

1	2	3	4
---	---	---	---

4.4 Now, at the end of the language course:

disagree (1) --→agree (4)

Please mark a box for each statement

I understand better when I read

1	2	3	4
---	---	---	---

I understand better when I listen

1	2	3	4
---	---	---	---

I can write better

1	2	3	4
---	---	---	---

I can speak better

1	2	3	4
---	---	---	---

4.5 Now, at the end of the language course:

disagree (1) --→agree (4)

Please mark a box for each statement

I speak (language of the host country) more often outside the classroom

1	2	3	4
---	---	---	---

I find it easier to make friends

1	2	3	4
---	---	---	---

I've found new interests

1	2	3	4
---	---	---	---

I read more (language of the host country) newspapers/magazines/books

1	2	3	4
---	---	---	---

I watch more TV programmes/films in (language of the host country)

1	2	3	4
---	---	---	---

I look at more (language of the host country) websites I use more social networks in (language of the host country)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I listen to more (language of the host country) music/radio programs	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

4.6 Now, at the end of the language course: disagree (1) --→agree (4)
Please mark a box for each statement

I communicate more with (host country people)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I have fewer problems with public officials	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I feel more sure of myself	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I know more about cultural aspects of (language of the host country) life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
I know more about the social behaviour in (host country)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

SECTION V

YOU AND THE EXAM

5.1 Overall, the exam was: easy (1) -----→difficult (5)

	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
--	----------------------------	----------------------------	----------------------------	----------------------------	----------------------------

5.2 For me, the level of difficulty of each part of the exam was as follows: easy (1) -----→difficult (5)
Please mark a box for each statement

reading	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
writing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
listening	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
speaking	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

5.3 For me, the topics in the exam were: disagree (1) --→agree (4)
Please mark a box for each statement

interesting	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
useful for my daily life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

5.4 For me the exam was: disagree (1) ----->agree (4)
Please mark a box for each statement

a goal I wanted to reach 1 2 3 4

a reward for my efforts 1 2 3 4
 OTHER

5.5 I need the exam in order to:
You can mark more than one option

obtain a temporary residence permit

obtain a long-term residence permit

obtain citizenship

obtain access to welfare

satisfy requirements for higher education

satisfy employment requirements

OTHER

5.6 The time I was allowed for the exam was:

too little about right too much

5.7 The written instructions given in the exam were: disagree (1) -->agree (4)
Please mark a box for each statement

clear 1 2 3 4

complete 1 2 3 4

5.8 The spoken instructions given by the examiners were: disagree (1) -->agree (4)
Please mark a box for each statement

clear 1 2 3 4

complete 1 2 3 4

5.9 **The examiners seemed:** disagree (1) -->agree (4)
Please mark a box for each statement

well-prepared	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
polite	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

5.10 **I was satisfied with the exam conditions because:**
Please mark a box for each statement

	yes	no
the exam room was spacious/big enough	<input type="checkbox"/>	<input type="checkbox"/>
the exam room was well lit	<input type="checkbox"/>	<input type="checkbox"/>
the exam room was comfortable	<input type="checkbox"/>	<input type="checkbox"/>
the exam room was quiet	<input type="checkbox"/>	<input type="checkbox"/>
in the exam room the temperature was comfortable	<input type="checkbox"/>	<input type="checkbox"/>
in the exam room I heard the audio recordings good	<input type="checkbox"/>	<input type="checkbox"/>
in the exam room the technical resources (like computers) were good	<input type="checkbox"/>	<input type="checkbox"/>

5.11 **Answer to this last question only if the exam was provided at the end of a language course. Mark from 1 to 4 depending how much you agree with the statements.** disagree (1) -->agree (4)
Please mark a box for each statement

the lessons attended during the language course helped me to prepare for the exam	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
the teaching materials used during the language course helped me to prepare for the exam	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
it was important to finish the language course with the exam	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
the exam was an added reason to attend the language course	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
X (the hours provided by the language course) hours is enough learning time for the exam	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
X (the hours provided by the language course) hours over Y months is just right: it was easy to find the time to attend lessons, study and prepare for the exam	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

Thank you for your help!